



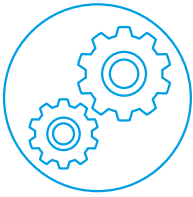
## Healthcare Support Worker Level 2



The healthcare support worker apprenticeship is ideally suited for those who carry out a range of clinical and non-clinical healthcare or therapeutic tasks such as checking blood pressure, helping service users with daily activities such as eating, dressing and washing and monitoring overall comfort and wellbeing. This will be under the direct or indirect supervision of the registered healthcare practitioner. You may work in a range of services e.g. hospital, nursing or care home, assessment centre, school, prison or GP surgery and will be working in partnership with individuals, families, carers and other service providers.

Over a 13-month period you will focus on building the skills, knowledge, values and behaviours you need to provide high quality, compassionate care, following standards, policies or protocols and always acting within the limits of your competence.

## How it works



You will have dedicated learning time that takes a blended approach includes e-learning and self-study as well as attendance at workshops. However, as the apprenticeship is a work-based qualification it means that much of your learning and assessment will be completed on the job. It will be a perfect opportunity for you to gain the knowledge, skills and behaviours required to provide rounded, evidence based care. You will build an apprenticeship portfolio of evidence using real pieces of work which your dedicated assessor will guide you on, so you'll be demonstrating your learning whilst doing your job.

As well as the on-programme assessment there will be an end-point assessment which will be carried out by an external assessor. This will include; a **multiple choice** and a **short answer test**, an **observation of practice** undertaken in the workplace and a **learning journal** completed by the apprentice with an **interview**.

## Progression



This apprenticeship allows you to learn, develop and demonstrate the skills, knowledge, values and behaviours required for employment and/or career progression in healthcare. On successful completion, you may also be able to progress to an apprenticeship at level 3 such as the senior healthcare support worker.

## Standard



As part of the apprenticeship standard you will have access to a secure e-portfolio (Bud), which will enable you to access learning materials and develop your portfolio on demand using nothing more complex than a web browser on your chosen device, whenever and wherever you want.

This standard consists of a number of units covering knowledge and skills competencies which can be combined in flexible ways to reflect the real working context of different learners.

The units cover subjects like duty of care and responsibilities of a care worker, personal development, handling information, person centred approaches, safeguarding, communication, equality and inclusion, health, safety and wellbeing in care settings.

You will also be required to complete the 15 standards in The Care Certificate, a nationally recognised certificate.

## Entry Requirement



You must be in an appropriate role with the opportunity to fulfill the requirements within each module. Employed for a minimum of 16 hours a week and supported by your manager.

In addition you will require;

- The appropriate values and attitudes for the programme
- Minimum initial assessment at entry level 3 in maths and English
- Apprentices without level 1 English and maths will need to achieve this level prior to taking the end-point assessment as well as attempting level 2



### That all sounds great! What do I need to do next?

If you are interested in the course, please speak to your line manager, and then complete your initial apprenticeship application form. A member of the team will then be in touch.