Apprenticeships

Adult Care Worker Level 2

Overview

This apprenticeship allows you to learn, develop and demonstrate the skills, knowledge, values and behaviours required for employment and/or career progression in health and social care. On successful completion, you may be able to progress to an apprenticeship at level 3 such as the Lead Adult Care Worker or Senior Health Care Support Worker.

Over a 12 month period you will focus on building the skills, knowledge, values and behaviours you need to provide high quality, compassionate care, following standards, policies or protocols and always acting within the limits of your competence.

What will I learn?

This qualification consists of mandatory units covering knowledge and skills competencies with optional specialisms which can be combined to reflect the real working context of different learners.

The mandatory unit content covers duty of care and responsibilities of a care worker, personal development, handling information, person-centred approaches, safeguarding, communication, equality and inclusion, mental health, as well as safety and wellbeing in care settings.

You will also be required to complete the 15 standards in The Care Certificate, a nationally recognised certificate if you have not already completed it.

How it works

Our virtual apprenticeship programme is delivered through a combination of online learning platforms, video conferencing tools and digital collaboration software. Apprentices begin with an orientation session conducted via Microsoft Teams, where they receive an overview of the programme structure, objectives and expectations. They then access a curated curriculum of eLearning modules and interactive courses that cover both theoretical knowledge and practical skills aligned to their standard subject. Throughout the programme, apprentices participate in regular virtual meetings with dedicated assessors and mentors, engage in hands-on projects using simulation tools or remote access to real-world systems, and receive continuous feedback through digital portfolios and performance assessments. This blend of synchronous and asynchronous learning ensures comprehensive skill development and real-time support, mirroring the experience of traditional apprenticeships in a digital environment.

Earn while you learn

You will have dedicated learning time that takes a blended approach, including eLearning, self-study and attendance at workshops. As the apprenticeship is a work-based qualification, much of your learning and assessment will be completed on the job. This provides a perfect opportunity to gain the knowledge, skills and behaviours required for holistic, evidence-based administration. You will build an apprenticeship portfolio of evidence using real pieces of work, guided by your dedicated assessor, allowing you to demonstrate your learning while performing your job.

Create portfolio

You will have access to a secure ePortfolio (Bud), which will enable you to access learning materials and develop your portfolio on demand using nothing more complex than a web browser on your chosen device, whenever and wherever you want. You will build an apprenticeship portfolio of evidence using real pieces of work, guided by your dedicated assessor, allowing you to demonstrate your learning while performing your job. This blended approach, including eLearning, self-study and attendance at workshops, ensures that much of your learning and assessment is completed on the job. It is a perfect opportunity to gain the knowledge, skills and behaviours required for holistic, evidence-based administration.

Assessment

As well as on programme assessments there will be an end-point assessment (EPA) which will be carried out by an external independent assessor. This will include a series of assessment elements completed by the apprentice. For an up-to-date assessment plan please visit the IfATE standards page. Each component of end-point assessment is graded with an overall grade given fail, pass or distinction.

Progression

After successfully completing a Adult Care Worker Level 2, you'll have several exciting progression options:

You can choose to work towards a Lead Adult Care Worker or a Healthcare Support Worker post within your workplace. There are many pathways to explore and could be a stepping stone towards becoming an Assistant Practitioner or Nursing Associate with further training.



Category	Health and care apprenticeships
Applicable audience	The Adult Care Worker apprenticeship is ideally suited for experienced colleagues who help adults with care and support needs to achieve their personal goals and live as independently and safely as possible, enabling them to have control and choice in their lives by assisting them with daily activities such as eating, dressing, washing, and monitoring overall comfort and wellbeing
Entry requirements	To be eligible for our apprenticeship programme, you must be in an appropriate role that allows you to fulfil the requirements of each module. You should be employed for a minimum of 30 hours a week and have the support of your manager. Additionally, you will need to demonstrate the appropriate values and attitudes for the programme, and achieve a minimum initial assessment level of 1 in both Maths and English. Apprentices who do not already have Level 2 qualifications in English and Maths will be required to achieve this level before taking the end-point assessment
Delivery method	Virtual Group Cohort
Duration	13 months (plus 3 month for EPA)
Routes available	Not applicable
Additional qualifications/ professional recognition	Level 2 Diploma in Adult Care