



Recognise, Early Soft Signs, Take Observations, Respond and Escalate (RESTORE2)

Learning summary	This learning enables the learner to recognise the early signs of the deteriorating patient and supports the decision making process in order to communicate effectively between health services.
Learning aims	The aim of this learning is to provide the underpinning knowledge to staff using the RESTORE2 tool in practice. It aims to discuss the RESTORE2 tool and how it is used to recognise early signs of deterioration, support decision making and promote effective communication between health services.
Learning objectives	Learners will be able to: • Explain what RESTORE2 is, as a tool and its use in practice • Identify the soft signs of deterioration • Identify and understand the person you are caring for • Assess vital signs and utilise the National Early Warning Score (NEWS2) documentation • Describe the escalation process – monitoring and seeking appropriate support • Identify and use the structured communication – Situation, Background, Assessment, Recommendation and Decision (SBARD)



Applicable audiences	This learning is suitable for learners who work in a clinical or care setting				
Pre-requisites	Learners are required to have access to a copy of the RESTORE 2 Adult Physiological Observation and Escalation Chart				
Delivery method	This learning is delivered by a virtual classroom				
Duration	This learning will take 3 hours to complete				
Materials and resources required	Learners should have access to a computer with an internet connection and Microsoft Teams. A RESTORE2 handbook and competency document will be provided upon completion of the training				
Refresher	This learning should be completed as required				
Minimum learners required	4	Maximum learners required	12	CPD points	N/A